

# FMCSA Portal E-zine

## for Enforcement

Issue 5  
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Office of Information Technology    Federal Motor Carrier Safety Administration

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### *Delivering Updates to Your Desktop about the FMCSA Portal*

#### Special Bulletin

Welcome to the fifth issue of the FMCSA Portal E-zine for Enforcement. We are pleased to announce that the earlier issue with Portal registration has now been resolved. Users are once again able to request new accounts and change and delete roles. We recognize that this issue has been an inconvenience, and we appreciate everyone's patience.

If you have been waiting to register for a Portal account or change or delete roles, you will now be able to do so again. If you know someone who has been waiting to register for an account or change or delete roles, please let them know that the earlier issue has been resolved. Note: there may still be a few accounts that are "frozen". If you encounter any technical issues when using the Portal, including issues with "frozen" accounts, please contact FMCSA Technical Support at 617.494.3003 or [FMCTechSup@volpe.dot.gov](mailto:FMCTechSup@volpe.dot.gov).

#### Feedback

We hope this e-zine will create more dialogue with the Enforcement community. To send your feedback or request additional information, contact the COMPASS team at [compass@dot.gov](mailto:compass@dot.gov). For technical support, contact FMCSA Technical Support at 617.494.3003 or [FMCTechSup@volpe.dot.gov](mailto:FMCTechSup@volpe.dot.gov).